



Upgrading of EJO Case Tracking

Dear Customer,

The Enforcement of Judgments Office (EJO) continues to consider the needs of our customers and to improve your experience during the enforcement process. It is paramount that we improve the means of communication with customers by listening and responding to your needs where possible.

The EJO Case Tracking Service was launched in September 2004; this was the first specific on-line service launched by the Northern Ireland Court Service (www.courtsni.gov.uk). Since then, interest in the service has grown from 2 registered users (which formed the original pilot) to approx 150 users today.

Whilst this has been very encouraging we continue to seek to develop the service and have recently made some significant changes to the service. These include:

- The ability to view enforcement orders, notices and relevant letters issued by the EJO on-line;
- The ability to view means reports completed by Enforcement Officers and Nominated Officers
- The ability to view the case balances of related judgment debts.
- There is a feedback button allowing you to directly e-mail the EJO Teams [without the need to use an e-mail facility]

As a result of these important changes, the service is much more interactive, providing a wide range of additional case information – without having to contact the office.



The service will continue to be provided and supported free of charge and without any additional cost to you. If you haven't used the facility for a while, or if you are new, I would strongly encourage you to use it as I believe the enhancements made will greatly improve the productivity of your office and add tangible value to your processes.

If you wish to discuss the service and want to take advantage of the opportunities the enhanced service will undoubtedly bring, please contact the EJO IT Development Officer at ejoaccounts@courtsni.gov.uk, or by telephone on 02890724854

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